

# WHO WE ARE



WE KEEP LIFE FLOWING®



## MORE THAN A CENTURY OF SERVICE

At Illinois American Water, a team of over 500 employees in 13 operating districts work every day to provide quality water and wastewater services to approximately 1.3 million Illinois residents. Illinois American Water has five regional offices in the state: Alton, Chicago, Peoria, Champaign County and Interurban (Belleville/ Metro East).



### INVESTING IN LOCAL INFRASTRUCTURE

Illinois American Water invests approximately \$250 to \$275 million annually in water & wastewater improvements and infrastructure - from replacing and lining aging water and wastewater pipelines to upgrading water and wastewater treatment plants, storage tanks, wells, pumping stations, fire hydrants, meters, manholes and more. **In 2023 Illinois American Water invested \$297 million to upgrade water and wastewater infrastructure across the state.**



### WATER QUALITY

Illinois American Water monitors and tests water at multiple points throughout our process of drawing it from the source, treating it to meet ILEPA and U.S. EPA drinking water standards and distributing it through our pipeline systems. Illinois American Water has an exceptional track record in water quality. The source and quality of drinking water for each water system owned and operated by Illinois American Water can be found in the company's annual Water Quality Reports, on-line at [illinoisamwater.com](http://illinoisamwater.com) > **Water Quality > Water Quality Reports**. Search by ZIP code to find the report for a community served.



### STATE REGULATORY OVERSIGHT

Illinois American Water is a regulated utility, so any changes to rates must be approved by the Illinois Commerce Commission. This process ensures customers are charged a fair price for the service(s) received. While municipalities may subsidize the costs of providing service through taxes, fees and other sources, Illinois American Water's rates reflect the cost of providing safe, reliable water and wastewater service.

## FOR MORE INFORMATION

Email: [ILBusinessDevelopment@amwater.com](mailto:ILBusinessDevelopment@amwater.com)



[www.ilamwater.com](http://www.ilamwater.com)

## FACTS AT A GLANCE



**COMMUNITIES SERVED:**  
148



**CUSTOMERS SERVED:**  
More than 300,000



**EMPLOYEES:**  
More than 550 (more than 300 are represented by labor unions)



**SYSTEM DELIVERY:**  
Approximately 113 million gallons per day throughout Illinois



**MILES OF PIPELINE:**  
5,858 miles of water and wastewater pipe



**FIRE HYDRANTS:**  
More than 32,000



**SOURCES OF WATER SUPPLY:** Surface water sources include the Illinois River, Mississippi River, Ohio River, Vermilion River, and Lake Michigan. Groundwater sources include the San Koty Aquifer, Mahomet Aquifer and Glasford Aquifer.



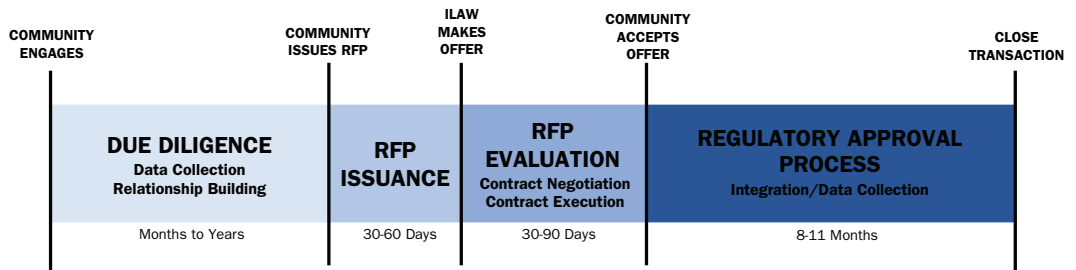
**QUALITY:** State-of-the-art technology is used to treat and deliver approximately 113 million gallons of water per day across Illinois.



**COMMUNITY PARTNER:** Illinois American Water takes an active part in the communities it serves and supports many initiatives related to water and the environment across the state.



## ILLINOIS WATER/WASTEWATER ACQUISITION TIMELINE WITH REGULATORY APPROVAL



## NEXT STEPS



Board and/or leaders review Soft Proposal



ILAW prepares a detailed proposal of options including purchase information



Board and/or leaders vote for sale to ILAW



Community and ILAW execute a definitive asset purchase agreement



ILAW files for ICC approval of the acquisition



ILLINOIS  
AMERICAN WATER